

HMIS HELP FILE – BENEFICIARY/PATIENT PORTAL

BHEL has implemented new Online system for patient management. All the authorized members can use this portal for online OPD registration, viewing prescribed/dispensed medicines and viewing their medical records.

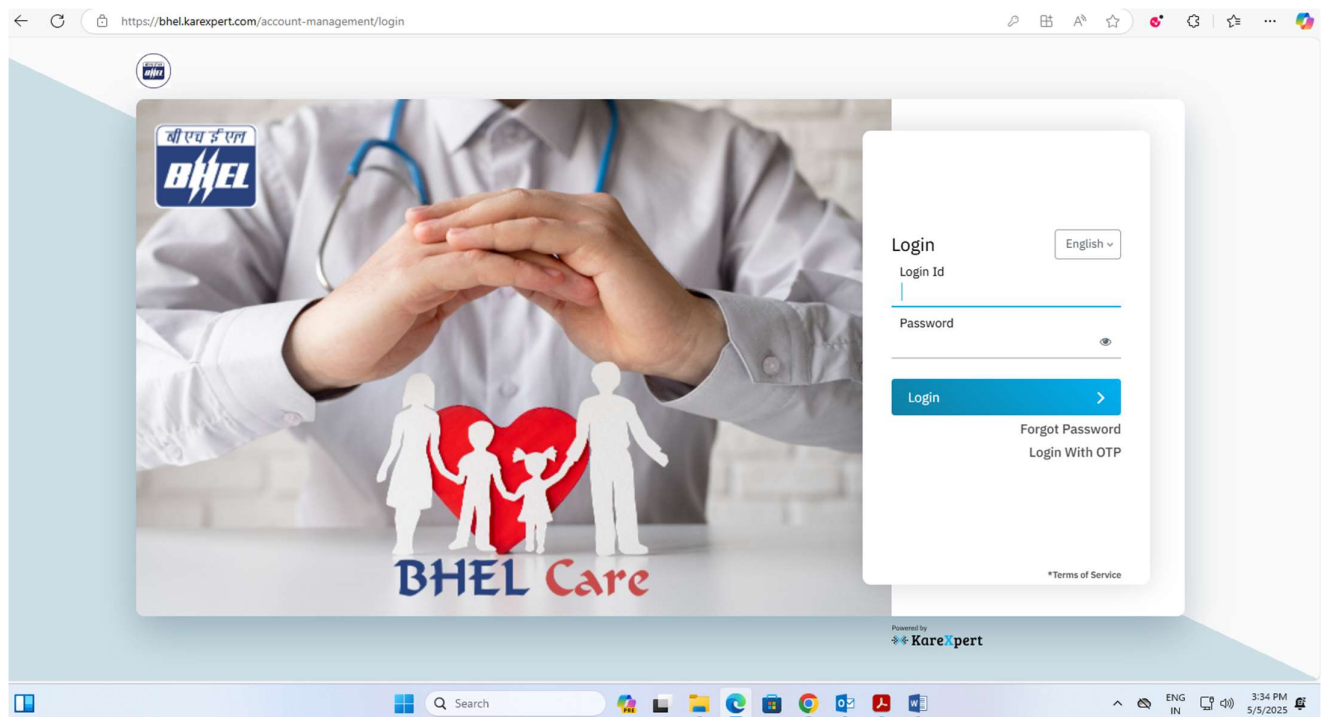
1. How to access:

1.A. The patient portal of HMIS can be accessed through following means:

- i. Through Web browser in Computer (Edge, Chrome etc.)
- ii. Through Web browser in Mobile (Chrome, Safari etc.)
- iii. Through Mobile app in Android and iOS.

1.B. Open the browser and type in address bar- <https://bhel.karexpert.com>

Following screen will appear.

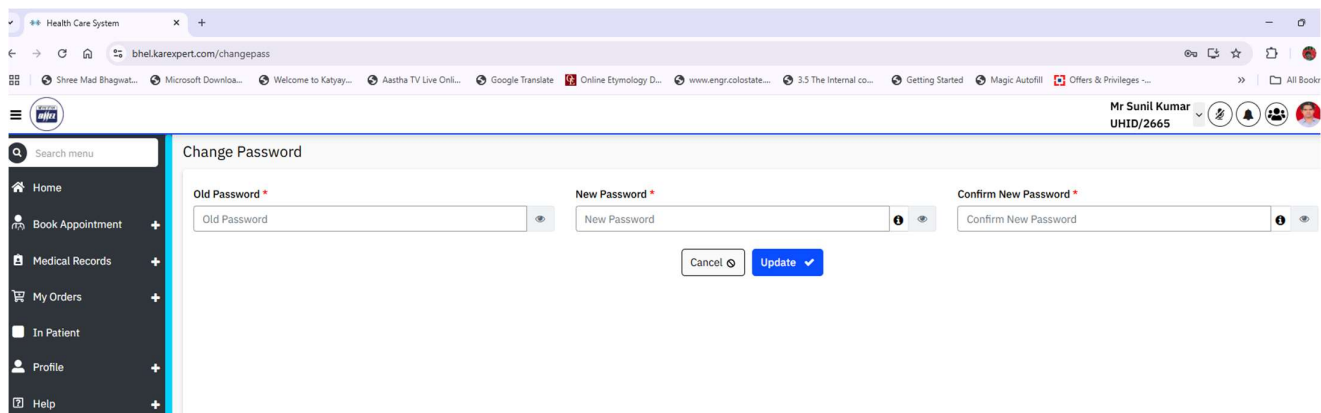


2. Login Credentials:

Default login id — BHEL employee staff no.

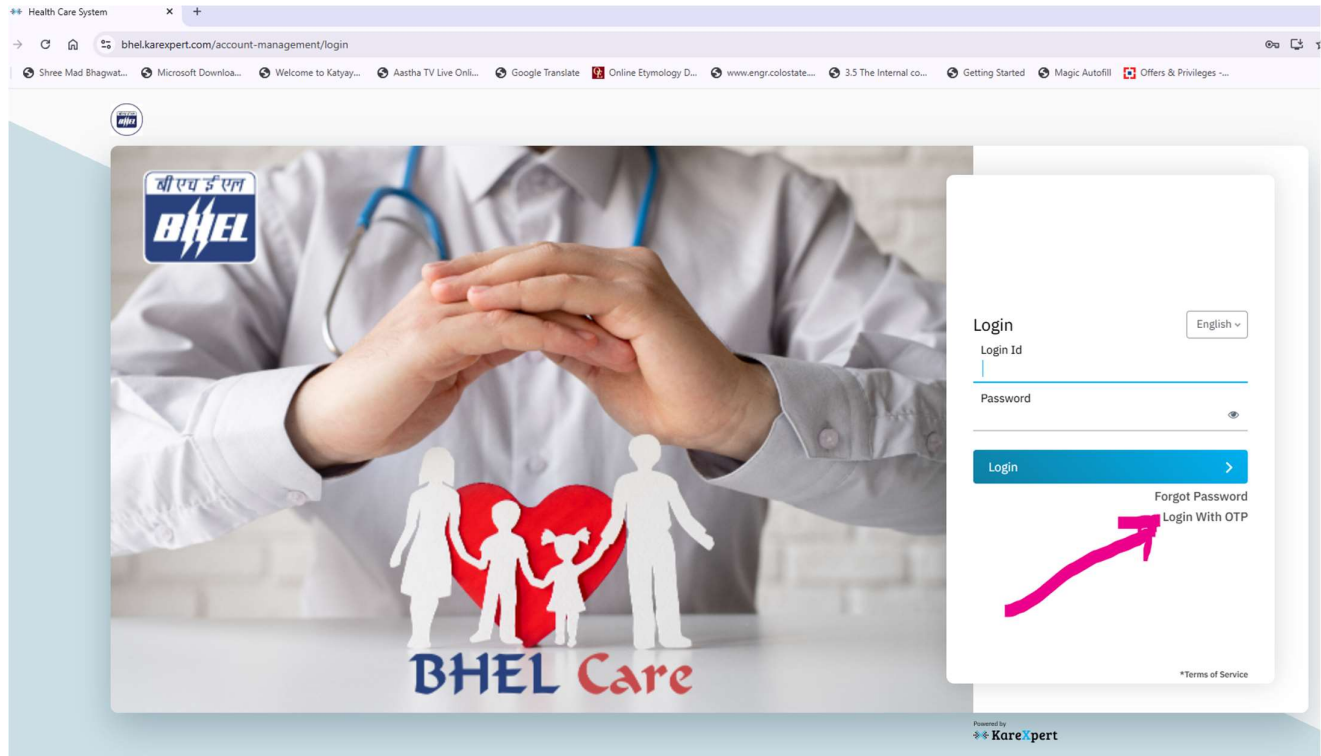
Default password- Your registered mobile number (as per ESS)

After first time login, system will ask you to change password. You can set new password here. Password should have at least a digit, upper and lower case characters, special character and should have length of 8 to 16 characters.



3. Other Modes of Login:

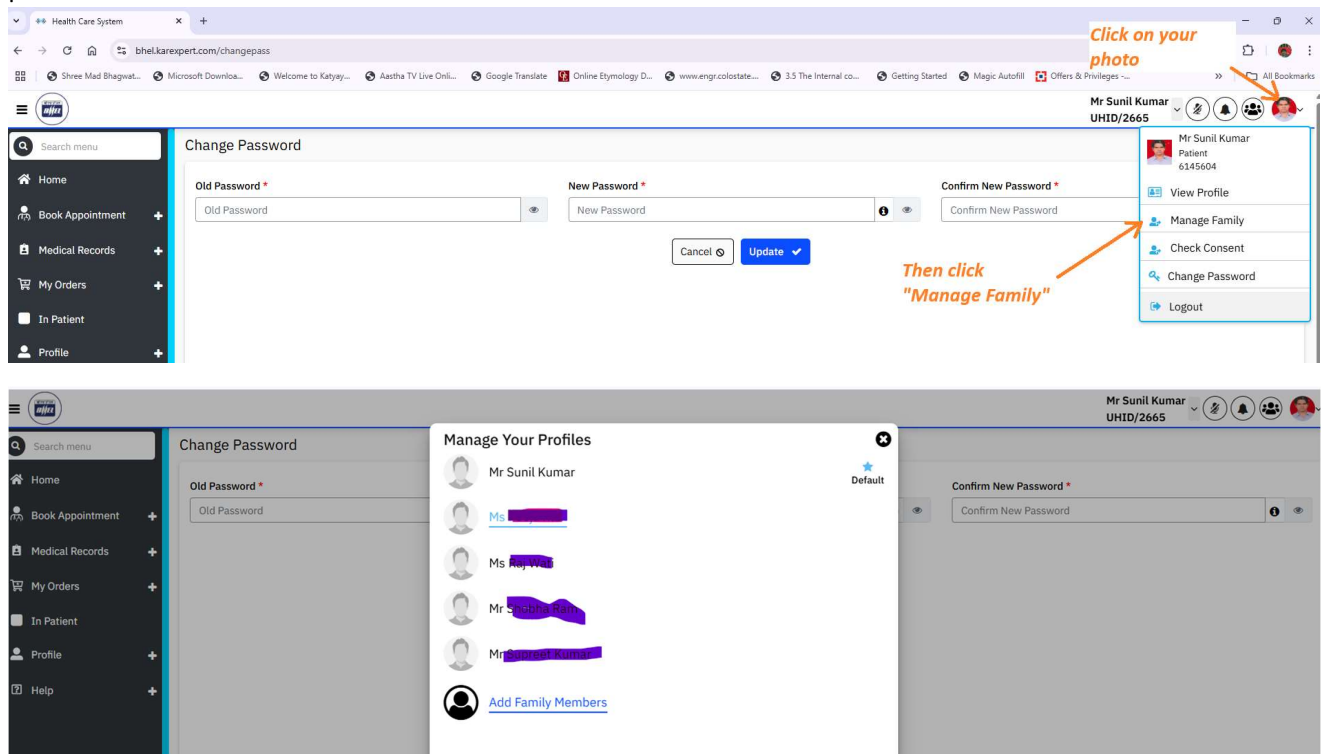
On login window, you may also select 'Login with OTP' option. An OTP (One Time Password) will be sent to your registered Mobile Number & email address. You may login using this OTP.



After clicking on "Login with OTP", You will get option to select the OTP Login through (1) Mobile number OR (2) UHID OR (3) Email address registered with BHEL.

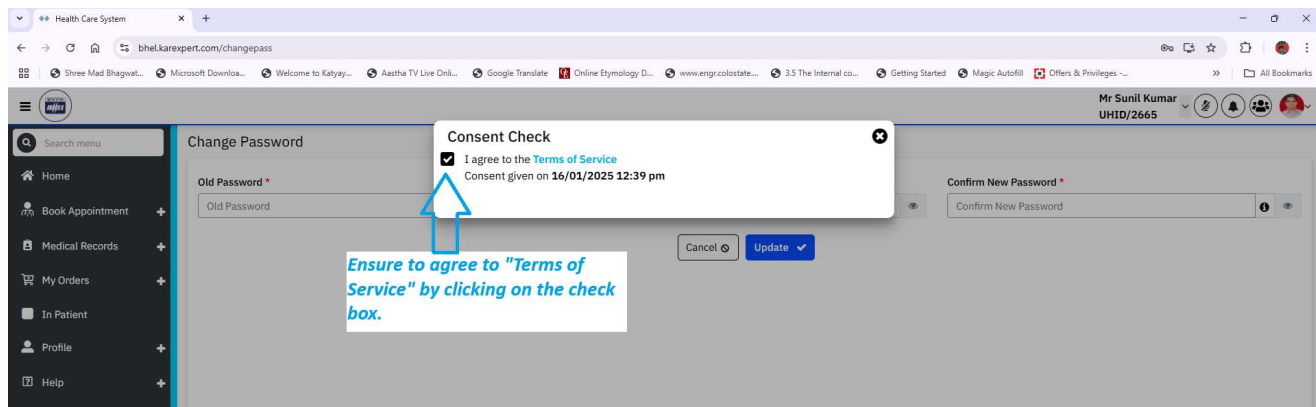
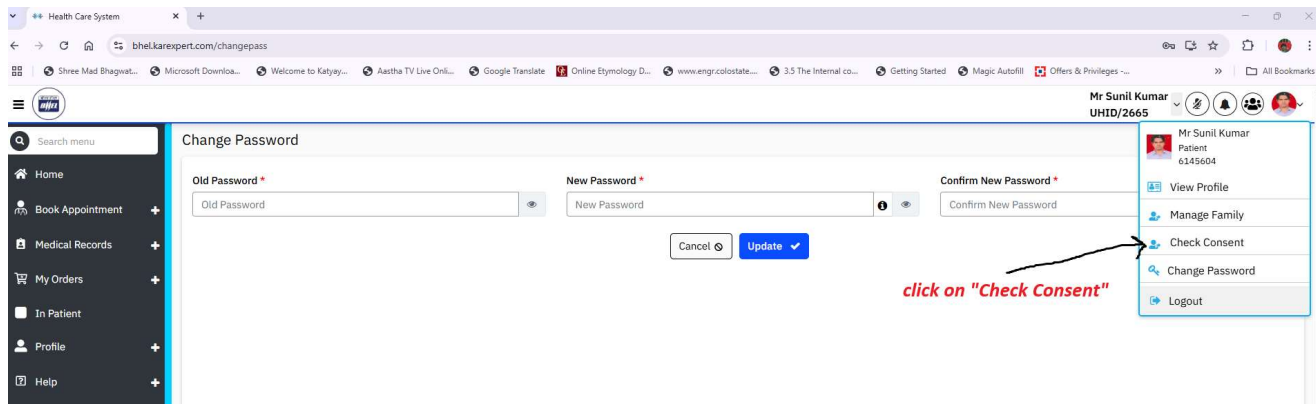
4. Changing user to the dependent family member:

On home page, you may select family members. Family member details are taken from HR data of SAP and e-Care portal.



After selecting the patient name, the login home page of the selected patient will open.

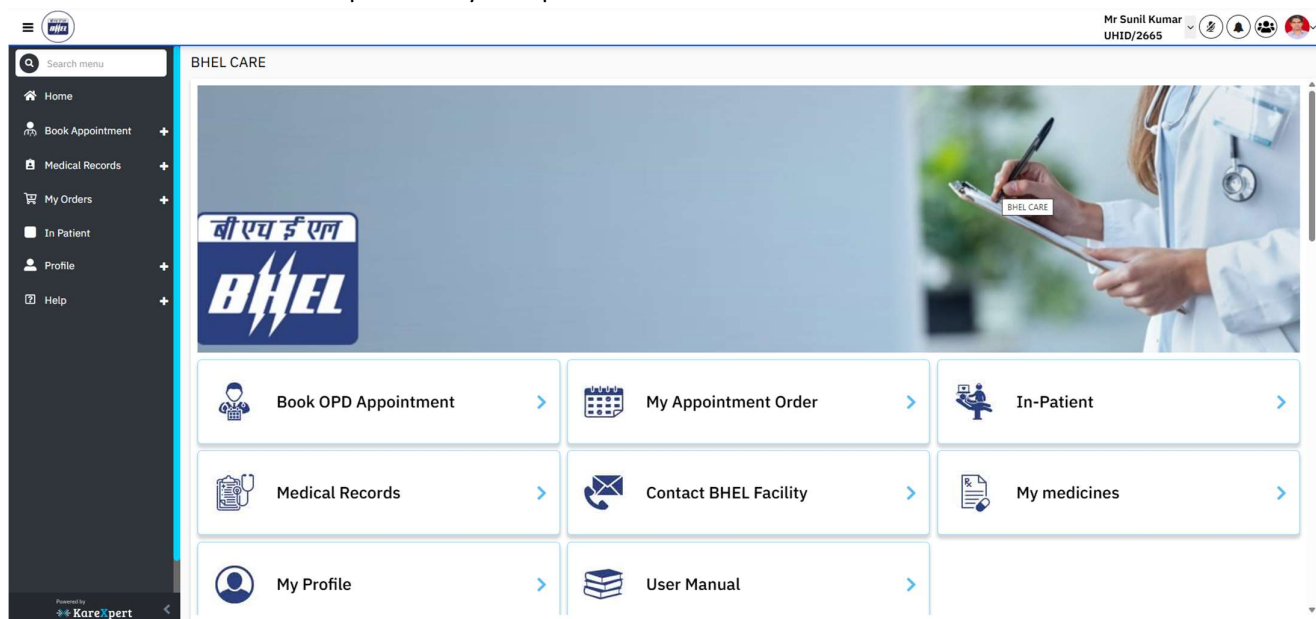
ONE TIME ACTIVITY: CONSENT RELATED TO PATIENT DATA.



5. All Set Now

After selecting patient name, you may do following things at the home page (screenshot of homepage follows)-

- Book OPD appointment for yourself and **your dependent family members** (select the intended patient first as told earlier)
- View your appointments
- View progress in case of IPD admission
- View all your past medical prescriptions
- View all medicine dispensed to you in past



Update Vitals: Patients can update their vitals like Temperature, BP, Height, Weight etc under the option “Vitals” in “Medical Records”

https://bhel.karexpert.com/account-management/dynamic_dashboard/BHEL%20CARE

Mr Sunil Kumar
UHID/2665

BHEL CARE

Search menu

- Home
- Book Appointment
- Medical Records
 - Prescription History
 - Diagnostic Report
 - Patient Documents
 - Vitals
 - Vaccination Records
 - Discharge Summary
- My Orders
- In Patient
- Profile
- Help

Book OPD Appointment

My Appointment Order

In-Patient

Medical Records

Contact BHEL Facility

My medicines

My Profile

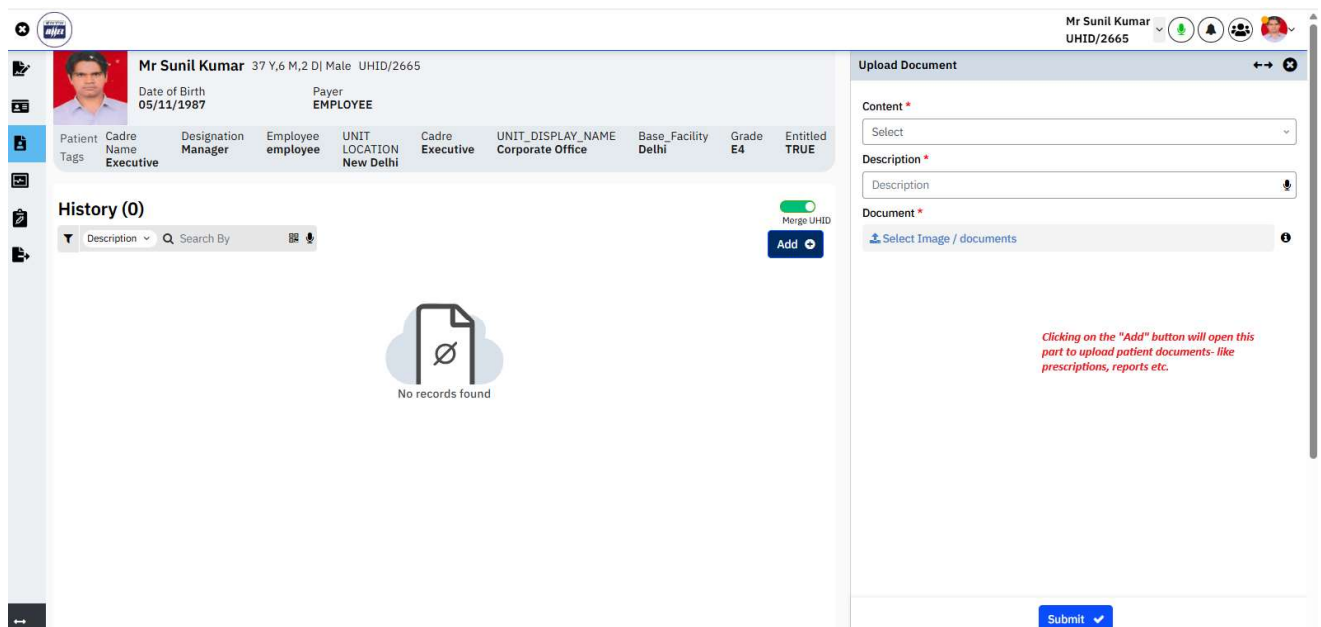
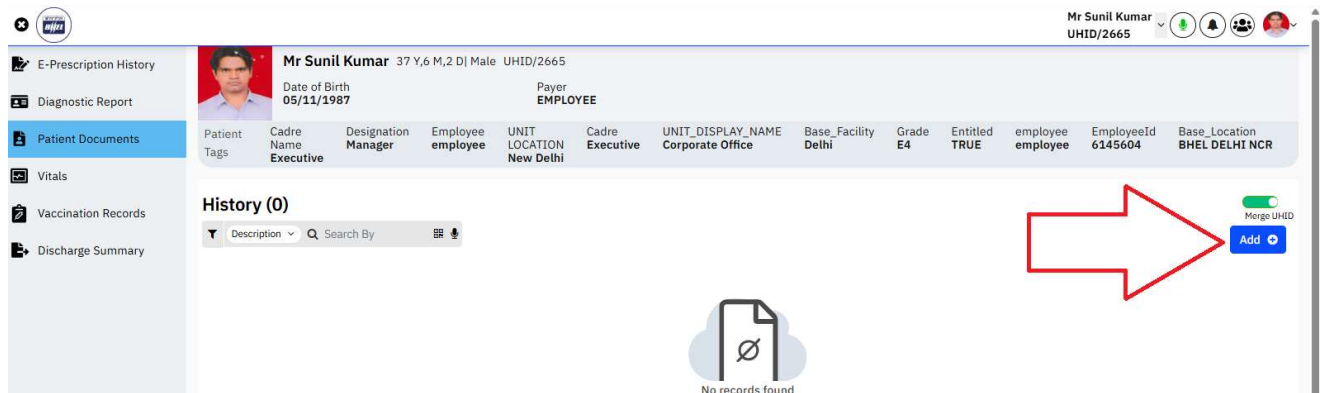
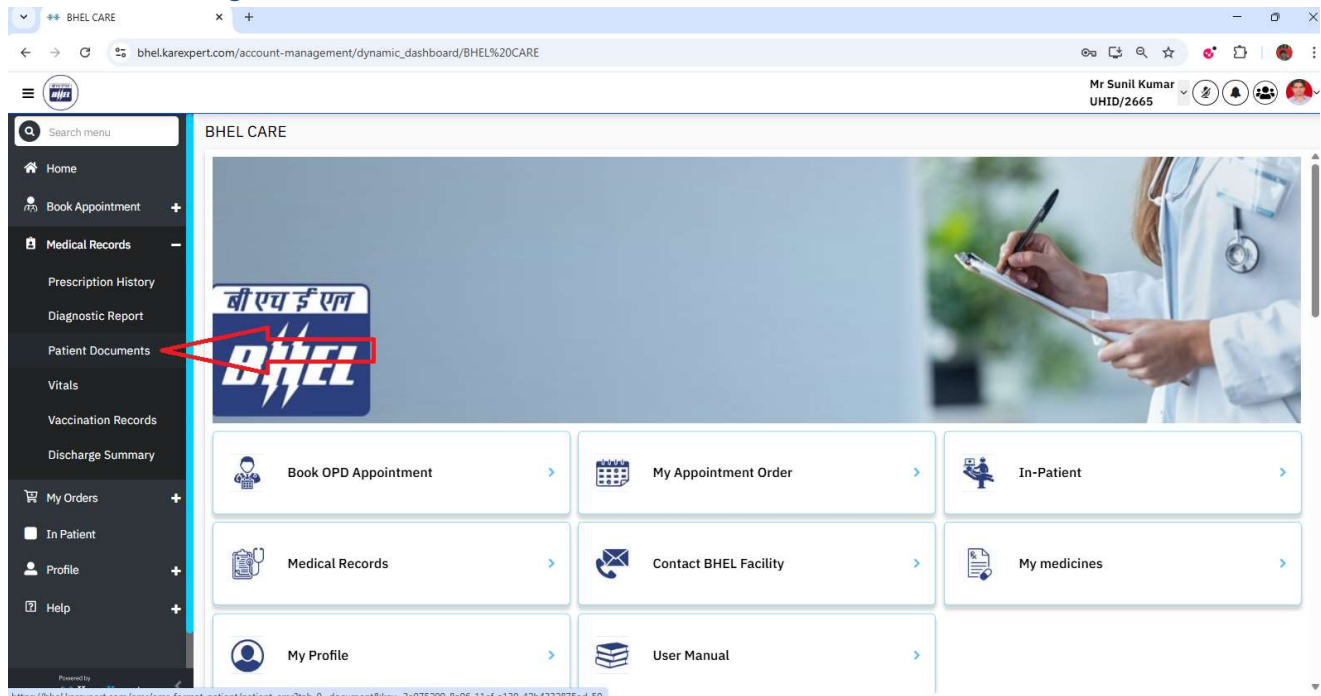
User Manual

Mr Sunil Kumar 37 Y,6 M,1 D,1 Male UHID/2665

Patient Tags	Cadre Name Executive	Designation Manager	Employee employee	UNIT LOCATION New Delhi	Cadre Executive	UNIT_DISPLAY_NAME Corporate Office	Base_Facility Delhi	Grade E4	Entitled TRUE	employee employee	EmployeeId 6145604	Base_Location BHEL DELHI NCR
BP(Diastolic)			mm/Hg		70-90							
Respiratory Rate			/min		12-16							
RBS			mg/dl		120-140							
PPBS			mg/dl		170-200							
FBS			mg/dl		80-100							
Waist circumference			cm		0-94							
Head Circumference			cm									
SPO2			%		0-96							
Remarks	Enter Remarks											

Save

Upload Prescription: Patients can upload their prescriptions given by Panel Doctors, Panel Hospitals & Non-panel doctor prescriptions etc so that the same can be available in medical history of patient and available to the BHEL In house Doctor during consultation.



In the “Upload Document” window, select from drop down of “content” the type of document intended for uploading like Prescriptions, Lab documents etc.

In the Description field, the name of upload document can be entered.

Under “Document”, the document intended for uploading may be selected from your mobile/computer. Files with extension jpg, jpeg, png, pdf, dcm can be uploaded. Max size allowed is 15 Mb per upload.

After doing all your activities and viewing your medical data, you may logout from the system.

6. Benefits of HMIS:

- Book online appointments quickly and easily.
- Get treatment at any BHEL hospital across India without approval.
- One Health ID for access across all BHEL hospitals in India.
- Access prescription instantly via e-mail or app.
- View and download your test reports whenever you need them.
- Quickly view your entire medical history in one place.
- Store your vital parameters/reports in App.

7. How to Install App in Android Mobile:

Open the browser (Chrome or other) and type in address bar- <https://bhel.karexpert.com>

Click the option you will find with name “Install lite app” at the bottom of the webpage. The app will be installed. No screenshot is being provided here as the process is simple.

8. How to Install App in iOS Mobile:

Open the browser (safari or other) and type in address bar- <https://bhel.karexpert.com>

Click the option you will find with name “Install lite app” at the bottom of the webpage. The app will be installed. Screenshots related to this are available at following page.

